

Vision and Mission

Dec 11, 2011

VISION

To be a state of the art, customer centric, values driven and professionally managed bank; committed to high standards of good corporate governance practices; perpetual enhancement of the wealth of all stakeholders and the society.

Over the years, we have grown larger and stronger - in terms of business, geography and resources. This has been achieved by relying on the fundamentals of customer service of top order. Our achievements have come through quality, consistency and transparency of capital base, sound liquidity, a robust risk management framework coupled with the practice of good corporate governance and above all, the tireless focus on customer satisfaction.

The Bank's mission is to provide one stop solution to all the banking needs for the customer through a highly motivated professional and efficient human resource pool. Promoting sustainable business growth by providing High quality customer service, customer care and ensuring efficient use of Information Technology in a cost efficient manner. Meeting the expectations of all stakeholders through transparent, true and fair disclosures and responsive management, practices/principles. Strive to fulfill corporate social responsibility in Nepal with emphasis to growth in business.



Our Aspiration

**TO BE THE MOST TRUSTED AND PREFERRED BANKING UTILITY/FINANCIAL SERVICE PROVIDER
IN NEPAL.**

Our Commitment

FIRST IN CUSTOMER SATISFACTION



NEPAL SBI BANK LIMITED

Hattisar, Kathmandu, Nepal

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