

## NEPAL SBI INTOUCH OUTLET

Jul 19, 2017

**-Durbarmarg, Kathmandu**

In the era of Technological advancements, Nepal SBI Bank Ltd (NSBL) has been continuously taking steps to upgrade the systems and processes and adopt world class technologies to facilitate banking services to its customers in Nepal. Technical Services Agreement with our parent Bank, State Bank of India has enabled us to acquire the new technologies and process at almost negligible cost.

Towards this, one such step Nepal SBI Bank Ltd has taken is by opening **Nepal SBI InTouch outlet** at Durbar Marg, Kathmandu. The InTouch outlet not only provides Alternate channels to our customers for banking but also helps in making paperless banking a reality. To start with Nepal SBI InTouch Outlet at Durbarmarg offers following services:

Services	Available through
Instant Savings Bank account opening by customer in self-service mode.	AOK (Account Opening Kiosk)
Personalized VISA Debit Card issuance. ATM PIN Issuance.	DCPK (Debit Card Printing Kiosk)
Internet Banking (INB) issuance.	INB KIOSK.
Cheque deposit through Kiosk	SSK
Cash deposit through CDM/ Recycler	CDM / Recycler
Cash withdrawal through ATM	ATM

**AOK:** The Account Opening Kiosk (AOK) at the outlet helps the customers with instant saving account opening in self service mode with user friendly outlook.

**DCPK (Debit card Printing Kiosk):** After opening of Account, customer will get a personalized Debit card by him/herself. While there is the need to wait for weeks to months for issuance of debit cards, this facility makes the card in a click & helps customer to roll into cashless eco system right away. This kiosk also facilitates ATM PIN/ REPIN issuance.

**INB KIOSK:** Customers can log into their internet banking through this kiosk and get their job done.

**SSK (Self Service Kiosk) :** This facility helps them to deposit cheque 24x7 without entering in to a branch.

**DIGITAL WALL :** 65" interactive touch monitor placed at our InTouch Outlet is meant to provide details of products & services to begin with. Going forward this would also make available developments and details in the related areas of banking to our customers.

**CRM (Cash Recycler Machine):** This machine facilitates both cash deposit and withdrawal.

**ATM :** This facility is also available at our InTouch outlet.

**Additional features proposed for subsequent addition in due course.**

- Free Wi-Fi Zone
- Virtual interaction with qualified Remote experts from the Bank.

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c. More interactive touch screen would also follow.

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