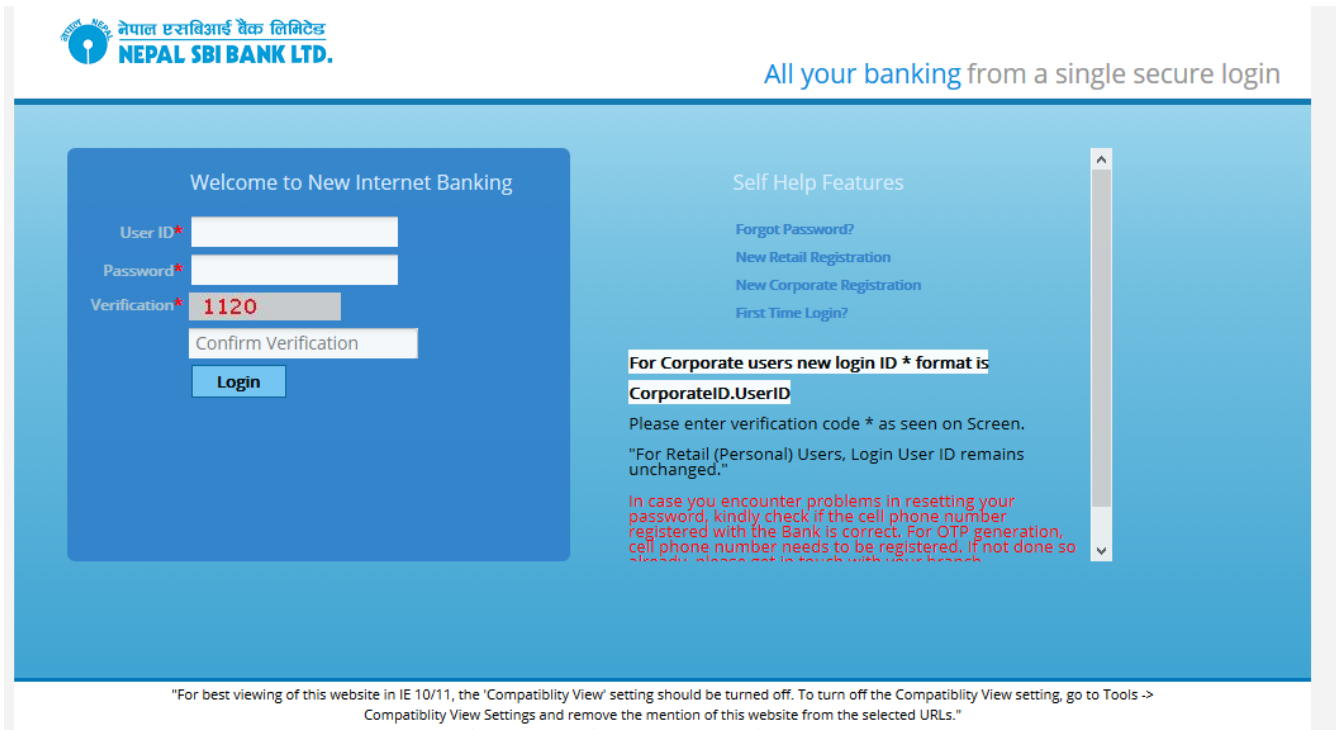


How to use new Internet Banking

Oct 27, 2017

Login Screen:

Kindly enter your username , password and verification code as shown in the login screen.



The screenshot displays the login interface for Nepal SBI Bank's new Internet Banking. The header includes the bank's logo and name in Nepali and English, along with the slogan "All your banking from a single secure login". The main content area is divided into two sections. On the left, a blue box titled "Welcome to New Internet Banking" contains a login form with fields for "User ID*", "Password*", and "Verification*" (with the value "1120" entered). Below these fields are a "Confirm Verification" input and a "Login" button. On the right, a "Self Help Features" menu lists options: "Forgot Password?", "New Retail Registration", "New Corporate Registration", and "First Time Login?". Below this menu, a note specifies the format for corporate users: "For Corporate users new login ID * format is CorporateID.UserID". Further down, instructions state: "Please enter verification code * as seen on Screen." and "For Retail (Personal) Users, Login User ID remains unchanged." A red warning message at the bottom of the right section reads: "In case you encounter problems in resetting your password, kindly check if the cell phone number registered with the Bank is correct. For OTP generation, cell phone number needs to be registered. If not done so already, please get in touch with us via branch." At the very bottom of the page, a footer note advises: "For best viewing of this website in IE 10/11, the 'Compatibility View' setting should be turned off. To turn off the Compatibility View setting, go to Tools -> Compatibility View Settings and remove the mention of this website from the selected URLs."

After successful login, customer will be presented a consolidated dashboard showing message widget, transaction widget, notification widget and quick pay widget. Customers can perform transactions through the widgets as well as through various menu present on the menu bar.

Welcome Mr. [REDACTED] DURBARMARG | [Settings] | [Logout]

Dashboard Accounts Transactions Manage Beneficiary General Services Message Center

Dashboard

Personalize Dashboard | Restore Dashboard | Refresh Accounts

Messages

Inbox 0 Compose

| Date | From |
|------------|---------------|
| 06/10/2017 | [REDACTED] |
| | Cyber Receipt |
| 29/12/2016 | [REDACTED] |
| | Cyber Receipt |
| 29/12/2016 | [REDACTED] |
| | Cyber Receipt |
| 29/12/2016 | [REDACTED] |
| | Cyber Receipt |

View All Messages

My Transactions

Today October 2017

| Sun | Mon | Tue | Wed | Thu | Fri | Sat |
|-----|-----|-----|-----|-----|-----|-----|
| 1 | 2 | 3 | 1 | 4 | 1 | 6 |
| 8 | 9 | 10 | 11 | 12 | 13 | 14 |
| 15 | 16 | 17 | 1 | 18 | 19 | 20 |
| 22 | 23 | 24 | 25 | 10 | 1 | 28 |
| 29 | 30 | 31 | 1 | 2 | 3 | 4 |
| 5 | 6 | 7 | 8 | 9 | 10 | 11 |

Events - (27/10/2017)

Funds Transfer Own Acco... NPR [REDACTED]

Notifications

Password Pending Actions

Your Login Password Expires in
90 days on
25/01/2018 12:00:00 AM GMT+05:45
[Change Password](#)

Your Transaction Password Expires in
365 days on
27/10/2018 12:00:00 AM GMT+05:45
[Change Password](#)

Quick Pay

Quick Payment Quick Transfers

From*

To*

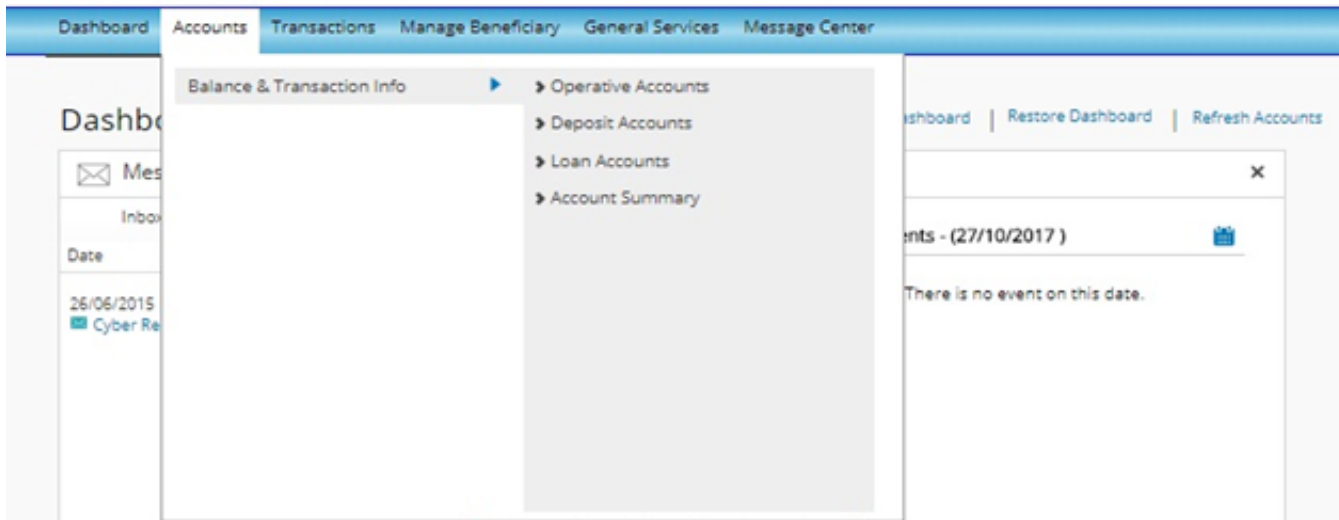
Amount* NPR

Remarks

[Pay Now](#)

Account View / Downloading Statement

Customers can view their account statement by selecting the proper account from the Accounts menu. Customer's Saving and Current accounts will be listed under Operative Accounts while deposits and loan accounts will be shown under Deposit Accounts and Loan Accounts menu respectively.



Clicking on a particular Account Number will show last 90 days transaction while customer can fetch transaction history using various search criteria through **Actions > View Transaction History** and selecting appropriate search criteria.

Account Details

Number: 17715240200158

Nickname: M [REDACTED]
Branch: DURBAR MARG
Category: SAVINGS- STAFF
Open Date: 06/09/2010
Drawing Power: NPR 0.00

Ledger Balance: NPR 10,063.85
Lien Balance: NPR 5,000.00

Search Transactions: [Search] Choose Statement: [Select]

| Date | Instrument ID | Remarks | Amount (NPR) | Balance (NPR) |
|------------|---------------|---|--------------|---------------|
| 17/10/2017 | | 177 [REDACTED] -Int.Pd:16-07-2017 to 17-10-2017 | 41.71 | 10,063.85 |
| 09/10/2017 | | SUPPORT MICROFINANCE COMM | -100.00 | 10,022.14 |
| 08/10/2017 | | TRTR/000000195284/17:18:22/for asba charge | 100.00 | 10,122.14 |

Once the transaction history is displayed, the same can be exported either in PDF or EXCEL format using the **Download Details** option available below the transaction list.

Transactions List - [REDACTED]

| Date | Instrument ID | Remarks | Amount (NPR) | Balance (NPR) |
|------------|---------------|---|--------------|---------------|
| 27/10/2017 | [REDACTED] | [REDACTED]0001953211/16:58:25/ | -1.00 | 5,300.48 |
| 27/10/2017 | [REDACTED] | [REDACTED]0001949841/07:58:12/ | -5.00 | 5,301.48 |
| 26/10/2017 | [REDACTED] | [REDACTED]000001949691/26-10-2017 19:45:03/BWY | -19.00 | 5,306.48 |
| 26/10/2017 | [REDACTED] | [REDACTED]000001949691/26-10-2017 19:45:03/BWY | -224.00 | 5,325.48 |
| 26/10/2017 | [REDACTED] | [REDACTED]952651/18:36:53/ | 10.00 | 5,549.48 |

Viewing 1 to 5 of 32

Page 1

Download Details As PDF

Fund Transfer

Customers can perform fund transfer in two ways.

1. Fund transfer to Own Account
2. Fund transfer to Third Party Account

Fund transfer to own account is for transaction between customer's own accounts. While Fund transfer to Third Party Account will allow customers to transfer fund from his/her account to accounts within Nepal SBI Bank.

For Third party fund transfer, customer has to first add and activate beneficiary. Upon completion of the same, customer can initiate third party fund transfer. To add beneficiary, kindly navigate to **Manage Beneficiary > Add Beneficiary**. On the screen that comes fill in the necessary details such as Beneficiary Name, Nickname, Beneficiary account details. Select the Payment Network / Type as **Within SBI NP** and select branch on Bank Identifier by clicking on the **Lookup** button available next.

[Manage Beneficiary](#)

Add Beneficiary

Step 1: Beneficiary Details Step 2: Preview and Confirm Step 3: Summary

* Indicates Mandatory Fields

Beneficiary Details

Name*

Nickname*

Set Maximum Limit Amount

Maximum Limit Amount INR

Account Details

Account Number*

Confirm Account Number*

Bank Details

Payment Network / Type*

Sort Code*

Reference

Favorites


Select your favorite activity

Select

|

Navigate to...

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Click on **Continue** to proceed ahead with addition of beneficiary. Beneficiary addition is complete by entering transaction password.

Customer has to now activate the beneficiary before he/she can make any transaction with the beneficiary.

To activate the beneficiary, Click on **Manage Beneficiary > Activate Beneficiary** and select **Confirm** from **Actions** listed with the Beneficiary.

[Add Beneficiary](#)
 [View Beneficiary Details](#)
 [Activate Beneficiary](#)

[Manage Counterparty](#)

Pending Self Confirmation

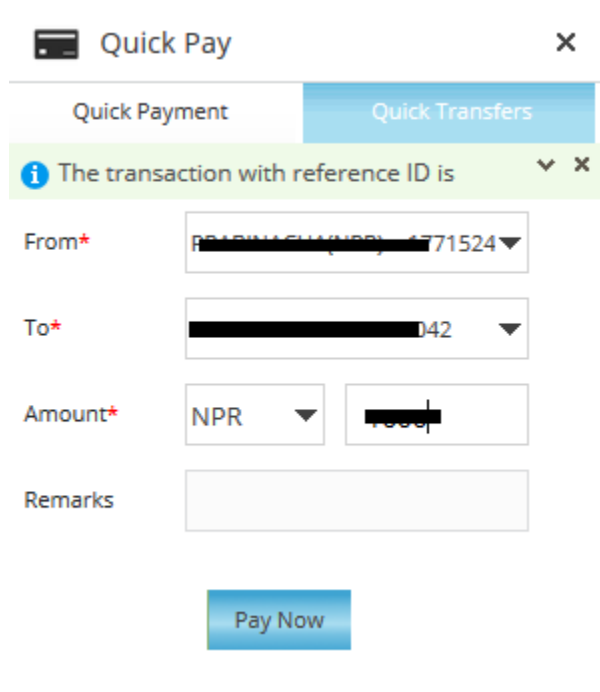
| Reference ID | Transaction Type | Status | Requested Date | Actions |
|--------------|-------------------------|--------|----------------|--|
| 65 | Beneficiary Maintenance | Add | 27/10/2017 | <input type="button" value="Actions"/> |
| 60 | Beneficiary Maintenance | Add | | <input type="button" value="Reject"/> |
| 33 | Beneficiary Maintenance | Add | | <input type="button" value="Confirm"/> |

As a security measure, a onetime password is required during activation of beneficiary. If customer hasn't registered his/her mobile number for Internet Banking with the bank the customer will not be able to receive the OTP. In this case, customer has to visit nearest branch and get his/her mobile number updated for use in Internet Banking.

Once beneficiary is added, customer can perform fund transfer to the beneficiary through the **Quick Pay** widget available in the main dashboard as well as through the **Transaction Menu**.

Fund transfer using Quick Pay widget in dashboard

1. Go to the Quick Payment option in the Quick Pay widget in the main dashboard that appears immediately after customer login.
2. Select the From Account and To Account. To Account will list all the beneficiaries added by the customer.
3. Enter the amount to transfer and click on Pay. The system will next ask for the transaction password. Providing the transaction Password and clicking on Confirm will process the transaction.



The screenshot displays the 'Quick Pay' widget interface. At the top, there is a header with a card icon and the text 'Quick Pay' and a close button (X). Below the header, there are two tabs: 'Quick Payment' and 'Quick Transfers', with 'Quick Transfers' being the active tab. A green notification banner at the top of the form area contains an information icon (i), the text 'The transaction with reference ID is', a dropdown arrow (v), and a close button (X). The form fields include: 'From*' with a dropdown menu showing 'PRINCE GEORGE (NPR) 171524'; 'To*' with a dropdown menu showing a redacted account number ending in '042'; 'Amount*' with a dropdown menu set to 'NPR' and a text input field containing a redacted amount; and a 'Remarks' text area. A blue 'Pay Now' button is located at the bottom of the form.

Fund transfer using Transactions menu

Navigate to **Transactions > Initiate Funds Transfer within SBINP > Funds Transfer to Third Party Account**

In the screen that comes, kindly fill in the mandatory details such as Frequency Type, Transaction Date, From Account and Beneficiary account. After filling in the necessary details, kindly click on

Continue

Dashboard Accounts Transactions Manage Beneficiary General Services Message Center

Transactions: Initiate Funds Transfer within SBINP > Funds Transfer To Third Party Account > Funds Transfer To Third Party Account

Funds Transfer To Third Party Account

Initiate From Template

Step 1: Payment Details Step 2: Preview and Confirm Step 3: Summary

* Indicates Mandatory Fields

Set Payment Date & frequency

Transaction Reference: Text

Frequency Type*: One Time

Transaction Date (dd/MM/yyyy)*: 20/01/2018

Make a Payment from

Pay From Account*: 14(NPR) - 17 Available Balance: NPR 1

Make a Payment to

Pay To Account*: 17 Available Balance: NPR 1

Amount*: NPR Check Counter Rate

Other Details

Beneficiary Reference: Text

Remarks: Text (Please enter Remarks field as it will be visible in your transaction history.)

Transaction Purpose: OTHER

Reset Save As Template Save Add New Entry **Continue**


Limit

Available/Total Limit(NPR)

Navigate to...

- Manage Beneficiary
- Account Summary

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On the screen that appears next, type in your transaction password and click on Confirm Payment to complete the transaction.

Payment Confirmation

Step 1: Payment Details

Step 2: Preview and Confirm

Step 3: Summary

Confirm the following details before submission

General Transaction Details:

| | |
|--|--|
| Transaction Reference Name: Test | Transaction Type: Funds Transfer Third Party Account |
| Beneficiary Type: Personal Payee | Initiator Account Details: NR [REDACTED] |
| Beneficiary Account Details: SA [REDACTED] | Initiator Account Id: 177 [REDACTED] |
| Amount: NPR [REDACTED] | Frequency Type: One Time |
| Payment Date (dd/MM/yyyy): 27/10/2017 | Tentative Credit Date (dd/MM/yyyy): 27/10/17 |
| Beneficiary Reference: Test | Remark: Test |
| Transaction Purpose: OTHERS | |

Amount & Frequency Details:

Total Amount: NPR [REDACTED]
Transaction Currency: NEPALESE RUPEE
Estimated Rate:

Limit

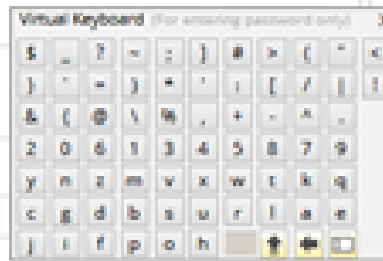
Available/Total Limit(NPR)

[REDACTED]

Navigate to...

- [Manage Beneficiary](#)
- [Account Summary](#)

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Additional Detail

Remarks

Enter your credentials to confirm the transaction

Confirmation Details

Transaction Password* [REDACTED]

Confirm payment



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