



नेपाल एसबिआइ बैंक लि.

NEPAL SBI BANK LTD.

('A' Class Institution Licenced by Nepal Rastra Bank)

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### Press Release

#### Nepal SBI Opens In-Touch Outlet at Durbarmarg

Kathmandu, July 7

Nepal SBI Bank Ltd. has opened an In-Touch outlet at Durbarmarg, Kathmandu. Dr. Chiranjibi Nepal, Governor, Nepal Rastra Bank, Mrs. Arundhati Bhattacharya, Chairman, State Bank of India and Indian Ambassador to Nepal, His Excellency Mr. Manjeev Singh Puri, jointly inaugurated the Outlet amid a ceremony held today at Durbarmarg, Kathmandu.

The outlet is the first of its kind in Nepal. It is a complete Digital Touch Point for the customers for basic banking. The Bank has opened the Outlet in its pursuit of bringing in modern and sophisticated digital based delivery channels to the Nepalese customers. The in-TOUCH Outlet offers Instant Savings Bank account opening in self-service mode, Personalized Debit Card issuance, ATM PIN Issuance, ATM Re-PIN Facility, Internet Banking (INB) activation/operations, Cash deposit and withdrawal through Kiosks (Account Opening, Debit card printing, internet banking)/ ATMs/CRMs (Cash Deposit Machine and recycler) /SSK (Self Service Kiosk for cheque deposit). The Outlet also has a robot to guide the customers for different banking transactions, which is locally developed by the Bank.

Speaking in the Ceremony, Governor Dr. Nepal appreciated Nepal SBI Bank and State Bank of India (SBI) for the success they had in bringing in new technological innovation in Nepal. Further, Governor Dr. Nepal congratulated Nepal SBI for the success in becoming a pioneer in bringing in in-touch banking concept in Nepal.

Mrs. Arundhati Bhattacharya, Chairman, State Bank of India said that the in-touch concept of State Bank of India is a move towards digitization of Banking services and bringing banking to the hands of customers, which has massively attracted youngsters in the bank's fold. She further shared that Nepal is the first country to have In-touch technology amongst SBI's foreign operations across the globe. On the occasion, she expressed her overwhelming pleasure to

