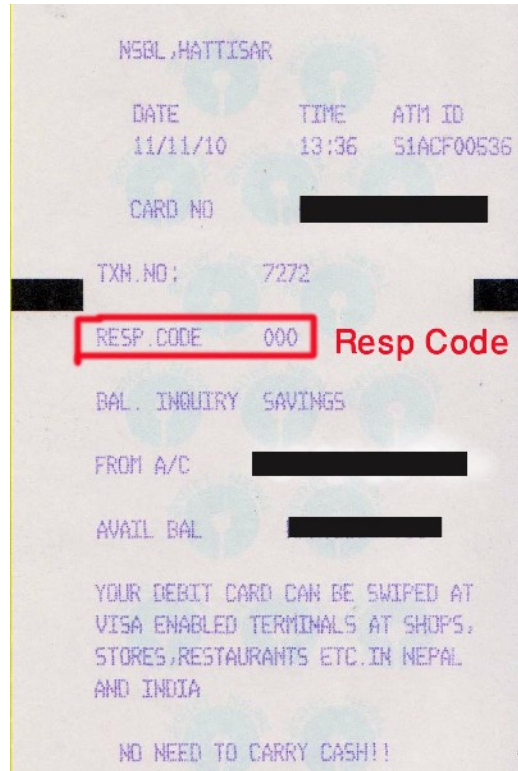


This is to notify to all our valued customers regarding the codes generated during the usage of ATM cards in our ATM terminals. These codes are printed on the slip that you receive after every transactions. Please refer to the image attached below to find the location of codes in your slip.



The description of each code is as below. We request our customers to go through the codes in case of any problem while operating the ATM.

RESP. CODE	DESCRIPTION
00	Successful
01	Successful
50	Unauthorized Usage
51	Expired Card
52	Invalid Card
53	Incorrect PIN
54	Database Problem
55	Ineligible Transaction
56	Ineligible Account
57	Transaction Not Supported
58	Insufficient funds
59	Insufficient funds
60	Usage Limit Exceeds
61	WDL Limit Would Be Exceeded
62	Pin Tries Exceeds
63	WDL AMT already reached
64	Invalid Credit Card Cash Advance Amount
68	External Decline
70	System Error

71	Contact Card Issuer
72	Destination Not Available
73	Routing Loopback
74	Message Edit Error
76	Dormant Account
77	Account is locked
78	Inoperative Account
79	Acct Not Connected to ATM Card
89	Acquirer limit exceeds
93	Minor Acct
94	Insufficient Funds
95	Insufficient- mod-funds
96	Drawing Power
150	Blocked Card

Please contact your respective branch or our card center in case of any problems.

Contact Information:

Card center, Nepal SBI Bank Ltd.

Phone no: +977 - 1 - 4423375

Email id: atm@nsbl.com.np